

TRAILSTAR

*1st
in Service*



903-886-4067

Fax: 903-886-4768

trailstar@embarqmail.com

Tire/Wheel Warranty Information

We are pleased to supply the tire and wheel assemblies on your trailer. Should you experience problems with any tire or wheel or assemblies please fill out and email or fax direct to **TRAILSTAR** for immediate action.

Please take time to review the below listed warranty limitations and guidelines.

What Is Warranted and For How Long

Your tires are warranted against failure due to defective materials and workmanship.

Tires are eligible for warranty if presented not more than 1 year from date of manufacture (D.O.M.) of your trailer and has a minimum of 2/32 tread remaining.

Computing Treadwear

Treadwear is computed as a percentage of the original, usable tread. The original, usable tread does not include the last 2/23rd inch of tread depth.

What Is Not Covered by the Warranty

Failures due to fire, accident, malicious mischief, improper inflation, improper use, running flat, **overloading or road hazards**. Example of road hazard include nails, glass, and other foreign objects and natural and man-made defects or obstacles, such as excavations, construction, potholes, and chuckholes. Damages caused by road hazards include cuts, snags, punctures, scuffs, carcass bruises and impact breaks.

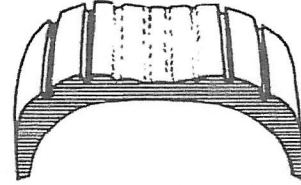
- Premature or irregular wear due to improper inflation or alignment or balance.
- Tires presented by other than the original consumer
- Tires with weather cracking which were purchased more than 1-year prior to presentation for adjustment. If you have no proof of purchase date, tire manufactured 1 year prior to presentation are not covered.
- Loss of time, inconvenience, loss of use of the vehicle, costs of towing or transportation or consequential damages of any type or nature.
- Any implied warranty, including merchantability or fitness is limited to the duration of this written warranty or 1 year whichever is less.
- Balancing or mounting charges.
- **TREAD WEAR IS NOT COVERED FOR ANY REASON.**

Note: The limited warranty is the entire warranty by **TRAILSTAR and **TRAILSTAR's** complete obligation is as set forth herein. No one has authority to imply, suggest, agree represent, warrant or promise contrary to the terms hereof.

Most Common Problems For Trailer Tires Only

Over Inflation

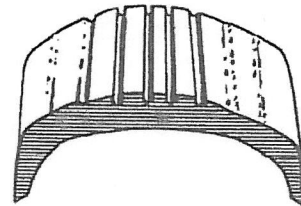
If a tire looks like this, it may be over inflated. Over inflation reduces tread-life and wears the center out faster than the outside edges. Uneven wear reduces the useful life of a tire. Check our tire regularly for proper inflation. Abnormal tire wear may also be due to misalignment or mechanical problems.



Over Inflation

Under Inflation

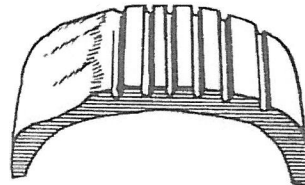
The worst enemy a tire can have is too little inflation pressure. It can reduce fuel economy through increased rolling resistance (soft tires makes your vehicle work harder). When a tire is under inflated, the shoulder of the tire tread bears the most of the load and reduces tread-life through increased tread wear on the outside edges (or shoulders) of the tire. It also generates excessive heat, which reduces tire durability. Uneven wear reduces the useful life of a tire. Check your tires regularly for proper inflation. Abnormal tire wear may also be due to misalignment or mechanical problems.



Under Inflation

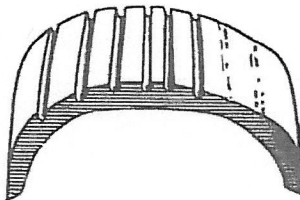
Cups or Dips in the Tread: Worn Parts

It may be a sign that wheels are out of balance or that suspension parts are worn out, axle damage or misalignment may be present.

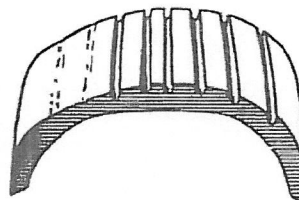


Cupping

Wear on One Side: Misalignment



Inside Wear



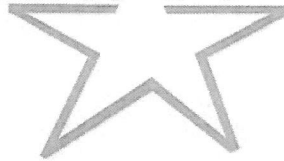
Outside Wear

Saw-tooth edges: Misalignment

Do the edges of the tread take on a saw-tooth or feathered appearance? This condition is caused by erratic scrubbing against the road surface. The solution is toe-in or toe-out alignment correction.

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Date: _____

Person Filing Claim: _____

Date Trailer Manufacture (D.O.M.): _____

Serial: _____

*****Must Include Serial Number*****

Trailer Spec Information:

Size: Width _____ Length _____

Retail Customer: *(if applicable)* _____

Number of Axles: *(circle one)* Single Tandem Triple

Axle Weight Capacity: _____

Type of Wheel: _____ Type of Tire: _____

Quantity and description of defect: *(Please provide as much information as possible)*

Signature of Customer: _____

Action taken by TRAILSTAR: _____

Authorized Signature of TRAILSTAR: _____

Please provide name, address, e-mail, phone, and fax.

*All warranty claims must include
picture of product and
proof of purchase.*



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